



First Community Bank *of the Ozarks*

Customer Update on COVID-19

We are doing our part!

The Coronavirus (COVID-19) pandemic has everyone's attention and we are committed to doing all we can to provide the services you need while keeping you as safe as possible during this ever-changing period.

Here's an update on how we're working to help you:

1. Your safety is job #1, and every decision we make starts there. We have enhanced the cleaning and disinfecting of all our public spaces.
2. Drive up services at all locations are open and encouraged. Our lobby availability will begin operating by appointment only beginning March 23rd, 2020.
3. If you need to meet with a specific banker, please call ahead and confirm a date and time so you can get personal attention and minimal exposure to others.

Here's what YOU can do:

1. Now is the perfect time to utilize Online and Mobile Banking so that you can bank anywhere, anytime.
2. Use direct deposit to make sure your deposits remain secure and uninterrupted.
3. Enroll in P2P – it is a fast, safe way to send money right from your Online Banking.

To learn about any of the above services, please contact a personal banker.

Now is also a good time to ensure that we have current, up-to-date information for you. If you have had any recent changes, please contact your local branch today.

Our mission is your success. We are dedicated, prepared, and focused on being a strong partner with you, now and always.

Stay healthy. Keep the faith.

Charlie Schumacher
President/ CEO

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Four locations to serve you: Downtown Branson · Branson Hwy 248 · Hollister · Forsyth · www.fcboz.com

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